

NetFoundry Accessibility Conformance Report

Voluntary Product Accessibility Template® (VPAT®)

VPAT® Version 2.3 – December 2018

Name of Product/Version: NetFoundry Console

Product Description: Product Version 2.41.0

Date: April 2020

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: All content is textual Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Content is adaptable Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Content is sequential Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Content has sensory characteristics Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Colors are user editable, and provides text alternatives when necessary Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Software provides the capability to navigate through forms using tab and allows keyboard. Needs continued refinement Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Software provides the capability to navigate through forms using tab and allows keyboard. Needs continued refinement Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: N/A Electronic Docs: N/A Authoring Tool: N/A</p>	<p>Web: N/A Electronic Docs: N/A Authoring Tool: N/A</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: A Electronic Docs: N/A Software: N/A</p>	<p>Web: Yes, Titles are present throughout Electronic Docs: N/A Software: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	Authoring Tool: N/A
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Software provides the capability to have a focused order on specific pages Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Links are descriptive Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Browser based localization available Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Context is consistent Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Inputs do not initiate a change of context Electronic Docs: N/A Software: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Errors are correctly displayed Electronic Docs: N/A Software: N/A Authoring Tool: N/A
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Labels are clear and concise Electronic Docs: N/A Software: N/A Authoring Tool: N/A
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All elements are parsed appropriately Electronic Docs: N/A Software: N/A Authoring Tool: N/A
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Yes application meets criteria Electronic Docs: N/A Software: N/A Authoring Tool: N/A

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: N/A	Web: N/A

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All content is high contrast and user adaptable Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: User adaptable via browser Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All images have text alternatives Electronic Docs: N/A Software: N/A Authoring Tool: N/A
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software 	Web: AA Electronic Docs: N/A Authoring Tool: N/A	Web: Multiple ways to navigate application available Electronic Docs: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Headings and Labels are descriptive Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: All fields are focus visible Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Yes, breadcrumbs are contextual Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Navigation is consistent Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: AA Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Components have consistent identification throughout Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Application has error identification on many processes but need refinement Electronic Docs: N/A Software: N/A Authoring Tool: N/A
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
1.4.6 Contrast Enhanced (Level AAA) Also applies to:	Web: AAA	Web: Application supports high contrast

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AA	Web: Application meets many of the AAA standards but not all.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: A	Web: A majority of the application is navigable via keyboard. Needs improvement to meet Triple A
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AAA	Web: Notification are dismissible
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AAA	Web: When an authenticated session expires, the user can continue the activity without loss of data after re-authenticating.
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AA	Web: Links are easily identifiable from text
2.4.10 Section Headings (Level AAA)	Web: AAA	Web: Section headings are used to organize the content

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AAA	Web: Glossary of Term provided in Help
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AAA	Web: Contextual Sensitive Help is available
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: N/A	Web: N/A
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: AAA	Web: Contextual Sensitive Help is available
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: A	Web: Application has error identification on many processes but need refinement

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	A	
302.2 With Limited Vision	A	
302.3 Without Perception of Color	A	
302.4 Without Hearing	A	
302.5 With Limited Hearing	A	
302.6 Without Speech	A	
302.7 With Limited Manipulation	A	
302.8 With Limited Reach and Strength	A	
302.9 With Limited Language, Cognitive, and Learning Abilities	A	

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	N/A	
402.3 Volume	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General		
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General		
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connect ability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
413.1.1 Decoding and Display of Closed Captions	N/A	
413.1.2 Pass-Through of Closed Caption Data	N/A	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	N/A	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	
415.1.2 Audio Description Controls	N/A	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	A	
502.2.2 No Disruption of Accessibility Features	A	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	A	
502.3.2 Modification of Object Information	A	
502.3.3 Row, Column, and Headers	A	
502.3.4 Values	A	
502.3.5 Modification of Values	A	
502.3.6 Label Relationships	A	
502.3.7 Hierarchical Relationships	A	
502.3.8 Text	A	
502.3.9 Modification of Text	A	
502.3.10 List of Actions	A	
502.3.11 Actions on Objects	A	
502.3.12 Focus Cursor	A	

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	A	
502.3.14 Event Notification	A	
502.4 Platform Accessibility Features	A	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	A	
503.3 Alternative User Interfaces	A	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	N/A	
503.4.2 Audio Description Controls	N/A	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	
504.2.2 PDF Export	N/A	
504.3 Prompts	N/A	
504.4 Templates	N/A	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	A	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	A	
603.3 Accommodation of Communication Needs	A	